FCC Foi	rm 481 - Carrier Annual Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name: Person USAC should contact with questions about this data	Mary Henze	
<035>	Contact Telephone Number: Number of the person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address: Email of the person identified in data line <030>	mh3376@att.com	
	Form Type	54.313 and 54.422	

(200) Service Outage Reporting (Voice)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

Data Coll	ection Form									1B Control No. 3060- / 2013	-0986/OMB Control N	o. 3060-0819
<010>	Study Area Co	ode				275183						
<015>	Study Area Na	ame				SO CENTRAL	BELL-LA					
<020>	Program Year	•				2018						
<030>	Contact Name	e - Person USAC	should contac	t regarding this	data	Mary Henze						
<035>	Contact Telep	hone Number	- Number of pe	rson identified	in data line <0	30> 2024572041	ext.					
<039>	Contact Emai	Address - Ema	il Address of pe	erson identified	in data line <0	30> mh3376@att.	com					
<210>	For the prio	r calendar yea	ar, were there	any reportal	ole voice serv	ice outages?	Yes					
<220>	<a>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<c1></c1>	<c2></c2>	<d></d>	<e></e>	<f></f>	<g></g>	<h>></h>
	NORS Reference Number	Outage Start Date	Outage Start Time	Outage End Date	-	Number of Customers Affected	Total Number of Customers	911 Facilities Affected (Yes / No)	Service Outage Description (Check all that apply)	Did This Outage Affect Multiple Study Areas (Yes / No)	Service Outage Resolution	Preventative Procedures
						{	ee attached					
						WO	rksheet					

•	fulfilled Service Request ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data lir	e <030>	
<039>	Contact Email Address - Email Address of person identified in data lin	ne <030> mh3376@att.com	
<300> U	nfulfilled service request (voice)	0	
<310> [Detail on attempts (voice)		
Name		Name of Attached Document	
<320> Unfulfilled service request (broadband)		0	
<330>	Detail on attempts (broadband)		
		Name of Attached Document	

(400) Number of Complaints per 1,000 customers	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should cont	act regarding this data Mary	Henze
<035>	Contact Telephone Number - Number of p <030>	person identified in data line	2024572041 ext.
<039>	Contact Email Address - Email Address of <030>	person identified in data line	mh3376@att.com
<400>	Select from the drop-down list to indicate voice complaints (zero or greater) for voice calendar year for each service area in which any facilities you own, operate, lease, or o	e telephony service in the prion h you are designated an ETC fo	
<410>	Complaints per 1000 customers for fixed v	roice	1.8
<420>	Complaints per 1000 customers for mobile	e voice	
<430>	Select from the drop-down list to indicate end-user customer complaints (zero or gro the prior calendar year for each service ar an ETC for any facilities you own, operate,	eater) for broadband service in ea in which you are designated	
<440>	Complaints per 1000 customers for fixed by	proadband	1.08
<450>	Complaints per 1000 customers for mobile	e broadband	

•	npliance With Service Quality Standards and Consumer Protection Rules lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013			
<010>	Study Area Code	275183				
<015>	Study Area Name	SO CENTRAL BELL-LA				
<020>	Program Year	2018				
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze				
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.				
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com				
<500>	Certify compliance with applicable service quality standards and consumer pr	otection rules Yes				
		275183LA510 DescriptionSvcQuality	CPNI.pdf			
<510>	Descriptive document for Service Quality Standards & Consumer Protection R	ules Compliance				
<515>	<515> Certify compliance with applicable minimum service standards					

	unctionality in Emergency Situations ollection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<600>	Certify compliance regarding ability to function in emergency situations	Yes	
<610>	Descriptive document for Functionality in Emergency Situations	275183LA610.pdf	

(700) Price Offerings including Voice Rate Data Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	275183	
<015> Study Area Name	SO CENTRAL BELL-LA	
<020> Program Year	2018	
<030> Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035> Contact Telephone Number - Number of person identified in data I	ine <030> 2024572041 ext.	
<039> Contact Email Address - Email Address of person identified in data	line <030> mh3376@att.com	
<701> Residential Local Service Charge Effective Date 1/1/2017 <702> Single State-wide Residential Local Service Charge		

703>	<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
					Residential Local			Mandatory Extended Area	
-	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fee
-									
-									
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					Soo of	tached worksheet			
-					See al	lached worksheet			
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(710) Broadbrand Price Offerings	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code 2	75183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c></c>	<d1></d1>	<d2></d2>	<d3></d3>	<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rate and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select }
				- See attac	hed				
				worksheet -	1				

(800) Op	erating Companies			FCC Form 481
Data Coll	lection Form			OMB Control No. 3060-0986/OMB Control No. 3060-0819
				July 2013
	_			
<010>	Study Area Code		275183	
<015>	Study Area Name		SO CENTRAL BELL-LA	
<020>	Program Year		2018	
<030>	Contact Name - Person L	ISAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Numl	per - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - I	Email Address of person identified in data line <030>	mh3376@att.com	
<810>	Reporting Carrier	AT&T Louisiana		
<811>	Holding Company	AT&T Inc.		
<812>	Operating Company	BellSouth Telecommunications, LLC		

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
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-	See atta	ached workshe	et
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(900) 1111	bal Lands Reporting	FCC Form 481	
Data Col	lection Form	OMB Control No. 3060-0986/OMB Control	No. 3060-0819
		July 2013	
0.4.0		275183	
<010>	Study Area Code	SO CENTRAL BELL-LA	
<015> <020>	Study Area Name Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<900>	Does the filing entity offer tribal land services? (Y/N)	No	
<910>	Tribal Land(s) on which ETC Serves		
<920>	Tribal Government Engagement Obligation	Name of Attached Document	
to confir demons	company serves Tribal lands, please select (Yes,No, NA) for each these boxes rm the status described on the attached PDF, on line 920, trates coordination with the Tribal government pursuant to 3(a)(9) includes:	Select Yes or No or Not Applicable	
<921> <922>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions. Feasibility and sustainability planning;		
<923>	Marketing services in a culturally sensitive manner;		
<924>	Compliance with Rights of way processes		
<925>	Compliance with Land Use permitting requirements		
<926>	Compliance with Facilities Siting rules		
<927>	Compliance with Environmental Review processes		
	Compliance with Cultural Preservation review processes		
<928>			

-	oice and Broadband Service Rate Comparability lection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code		275183
<015>	Study Area Name		SO CENTRAL BELL-LA
<020>	Program Year		2018
<030>	Contact Name - Person USAC should contact regarding this data		Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line	<030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line	e <030>	mh3376@att.com
<1000>	Voice services rate comparability certification	Yes	5
<1010>	Attach detailed description for voice services rate comparability compliance	2751	.83LA1010.pdf
			Name of Attached Document
<1020>	Broadband comparability certification		s - Pricing is no more than the most recent applicable benchmark announced by Wireline Competition Bureau
<1030>	Attach detailed description for broadband comparability compliance	27518	83LA1030.pdf
			Name of Attached Document

(1100) No Terrestrial Backhaul Reporting			FCC Form 481
	llection Form		OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	
<1100>	Certify whether terrestrial backhaul options exist (Y/N)	Yes	
<1130>	Please select the appropriate response (Yes, No, Not Applicable) to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 upstream within the supported area pursuant to § 54.313(g).	kbps	

(1200) Te	rms and Condition for Lifeline Customers	FCC Form 481		
Lifeline		OMB Control No. 3060-0986/OMB Control No. 3060-0819		
Data Coll	ection Form	July 2013		
•				
<010>	Study Area Code	275183		
<015>	Study Area Name	SO CENTRAL BELL-LA		
<020>	Program Year	2018		
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze		
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com		
<1210>	Terms & Conditions of Voice Telephony Lifeline Plans			
		Name of Attached Document		
<1220>	Link to Public Website HTTP	nttp://cpr.att.com/pdf/la/g003.pdf		
"Please check these boxes below to confirm that the attached document(s), on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:				
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,			
<1222>	Details on the number of minutes provided as part of the plan,			
<1223>	Additional charges for toll calls, and rates for each such plan.			

Data Coll	rice Cap Carrier Additional Documentation lection Form Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

Select the appropriate responses below (Yes, No, Not Applicable) to note compliance as a recipient of Incremental High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e). The information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

<2011>	3rd Year Certification 47 CFR §54.313(b)(1)(ii) - Note that for the July 2017 certification, this applies to Round 2 recipients of Incremental Support.	No	
<2022>	Recipient certifies, representing year three after filing a notice of acceptance of funding pursuant to 54.312(c), that the locations in question are not receiving support under the Broadband Initiatives Program or the Broadband Technology Opportunities Program for	Yes	
<2023>	projects that will provide broadband with speeds of at least 4 Mbps/1Mbps - 54.313(b)(2)(i). Round 2 recipients only. The attachment on line 2024 includes a statement of the total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations, accompanied by a list of census blocks indicating where funding was spent. This covers year three - 54.313(b)(2)(ii). Round 2 recipients only.	Yes	
<2024A>	Round 2 Recipient of Incremental Support?	Yes	LA275183 Price_Cap_Line_2024.xlsm
<2024B>	Attach list of census blocks indicating where funding was spent in year three - 54.313(b)(2)(ii). Round 2 recipients only.	Name of Attached Document Listing Required Information	
<2025A>	Round 2 Recipient of Incremental Support?	Yes	LA275183 Price_Cap_Line_2025.xlsm
<2025B>	Attach geocoded Information for Phase I milestone reports (Round 2 for year three) - Connect America Fund , WC Docket 10-90, Report and Order, FCC 13-73, paragraph 35 (May 22, 2013).	Name of Attached Document Listing Required Information	
<2015>	2016 and future Frozen Support Certification 47 CFR § 54.313(c)(4)		Not Applicable

Data Collection F	Carrier Additional Documentation orm -Return Carriers affiliated with Price Cap Local Exchange Carriers	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	
including Rate-oj-	Return Carners ajjillatea with Price Cap Local Exchange Carners	July 2013	
Price Ca _l	p Carrier Connect America ICC Support {47 CFR § 54.313(d)}		
<2016>	Certification support used to build broadband	Not Applicable	
Connect	America Phase II Reporting {47 CFR § 54.313(e)}		
<2017A>	Connect America Fund Phase II recipient?	Yes	
<2017C>	Total amount of Phase II support, if any, the price cap carrier used for capital expenditures in 2016.	10371037	
<2018>	Attach the number, names, and addresses of community anchor institutions to which the carrier newly began providing access to broadband service in the preceding calendar year - 54.313(e)(1)(ii)(A)	Name of Attached Document Listing Required Information	LA275183Price_Cap_Line_2018 Anchor Inst.xlsm
<2019>	Recipient certifies that it bid on category one telecommunications and Internet access services in response to all FCC Form 470 postings seeking broadband service that meets the connectivity targets for the schools and libraries universal service support program for eligible schools and libraries located within any area in a census block where the carrier is receiving Phase II model-based support, and that such bids were at rates reasonably comparable to rates charged to eligible schools and libraries in		

urban areas for comparable offerings - 54.313(e)(1)(ii)(C)

(3005) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Select from the drop down menu or check the boxes below to note compliance with 54.313(f)(1). Privately held carriers must ensure compliance with the financial reporting requirements set forth in 47 CFR 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

(5.5.30)	Progress Report on 5 Year Plan		
(3009)	Carrier certifies to 54.313(f)(1)(iii)		
(3010A)	Certification of Public Interest Obligations {47 CFR § 54.313(f)(1)(i)}		
(3010B)	Please Provide Attachment	Name of Attached Document Listing Required Information	
(3012A)	Community Anchor Institutions {47 CFR §	Information	
(3012B)	54.313(f)(1)(ii)} Please Provide Attachment	Name of Attached Document Listing Required	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313(f)(2)}	Information (Yes/No)	
(3014)	If yes, does your company file the RUS annual report	(Yes/No)	
(3015)	Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires: Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers) Document(s) with Balance Sheet, Income Statement		
	and Statement of Cash Flows	CALL Lad Description Description	
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required	Name of Attached Document Listing Required Information	
(3018) (3019) (3020)	documentation If the response is no on line 3014, is your company audited? If the response is yes on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains: Either a copy of their audited financial statement; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers Document(s) for Balance Sheet, Income Statement	(Yes/No)	
(3021)	and Statement of Cash Flows Management letter and/or audit opinion issued by the independent certified public accountant that performed the company's financial audit. If the response is no on line 3018, please check the boxes below to confirm your submission on line 3026 pursuant to § 54.313(f)(2), contains:		
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers		
(3023)	Underlying information subjected to a review by an independent certified public accountant		
(3024)	Underlying information subjected to an officer certification.		
(3025)	Document(s) with Balance Sheet, Income Statement and Statement of Cash Flows]
(3026)	Attach the worksheet listing required information	Name of Attached Document Listing Required Information	

(3005) Rate Of Return Carrier Additional Documentation (Continued)	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

Financial Data Summary			
•			
(3027) Revenue			
(3028) Operating Expenses			
(3029) Net Income			
(,			
(3030) Telephone Plant In Service(TPIS)			
(3031) Total Assets			
(3032) Total Debt			
(3033) Total Equity			
(3034) Dividends			

(4005) Rural Broadband Experiment Additional Documentation Data Collection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data li	ne <030> 2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data li	ne <030> mh3376@att.com

4005 Rural Broadband Experiment

Authorized Rural Broadband Experiment (RBE) recipients must address the certification for public interest obligations, provide a list of newly served community anchor institutions, and provide a list of locations where broadband has been deployed.

Public Interest Obligations - FCC 14-98 (paragraphs 26-29, 78)

Please address Line 4001 regarding compliance with the Commission's public interest obligations. All RBE participants must provide a response to Line 4001.

4001. Recipient certifies that it is offering broadband to the identified locations meeting the requisite public interest obligations consistent with the category for which they were selected, including broadband speed, latency, usage capacity, and rates that are reasonably comparable to rates for comparable offerings in urban areas?

Community Anchor Institutions – FCC 14-98 (paragraph 79)

4003a. RBE participants must provide the number, names, and addresses of community anchor institutions to which they newly deployed broadband service in the preceding calendar year. On this line, please respond (yes – attach new community anchors, no – no new anchors) to indicate whether this list will be provided.

If yes to 4003A, please provide a response for 4003B.

speed and data usage allowances available in the

relevant geographic area.

4003b. Provide the number, names and addresses of community anchor institutions to which the recipient newly began providing access to broadband service in the preceding calendar year.

Broadband Deployment Locations – FCC 14-98 (paragraph 80)

4004a. Attach a list of geocoded locations to which broadband has been deployed as of the June 1st immediately preceding the July 1st filing deadline for the FCC Form 481.

4004b. Attach evidence demonstrating that the recipient is meeting the relevant public service obligations for the identified locations. Materials must at least detail the pricing, offered broadband

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Certification - Reporting Carrier	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients

I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.

Name of Reporting Carrier: SO CENTRAL BELL-LA

Signature of Authorized Officer: CERTIFIED ONLINE Date 06/20/2017

Printed name of Authorized Officer: Scott Mair

Title or position of Authorized Officer: SVP Technology Planning & Engineering

Telephone number of Authorized Officer: 2147571510 ext.

Study Area Code of Reporting Carrier: 275183 Filing Due Date for this form: 07/03/2017

Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

Certification - Agent / Carrier Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	275183	
<015>	Study Area Name	SO CENTRAL BELL-LA	
<020>	Program Year	2018	
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze	
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572041 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

I certify that (Name of Agent) is authorized to submit the information reported on behalf of the reportalso certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this	an be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent	Authorized to File Annual Reports for CAF or LI Recipie	ents on Behalf of Reporting Carrier
	norized to submit the annual reports for universal service support reporting carrier; and, to the best of my knowledge, the informat	
Name of Reporting Carrier:		
Name of Authorized Agent Firm:		
ignature of Authorized Agent or Employee of Agent: Date:		
Name of Authorized Agent Employee:		
Title or position of Authorized Agent or Employee of Agent		
Telephone number of Authorized Agent or Employee of A	gent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:	
Persons willfully making false statements on this form	n can be punished by fine or forfeiture under the Communications Act of 18 of the United States Code, 18 U.S.C. § 1001.	1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title



(200) Service Outage Voice Reporting Data Collection Form

REDACTED

FOR PUBLIC DISCLOSURE

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Alexandria		FR	25.0	0.0	1.75	0.0	26.75
LA	Baton Rouge		FR	25.0	0.0	1.75	0.0	26.75
LA	Broussard		FR	25.0	0.0	1.75	0.0	26.75
LA	Franklin		FR	25.0	0.0	1.75	0.0	26.75
LA	Hammond		FR	25.0	0.0	1.75	0.0	26.75
LA	Houma		FR	25.0	0.0	1.75	0.0	26.75
LA	Kenner		FR	25.0	0.0	1.75	0.0	26.75
LA	Lafayette		FR	25.0	0.0	1.75	0.0	26.75
LA	Lake Charles		FR	25.0	0.0	1.75	0.0	26.75
LA	LaPlace		FR	25.0	0.0	1.75	0.0	26.75
LA	Luling		FR	25.0	0.0	1.75	0.0	26.75
LA	Lutcher		FR	25.0	0.0	1.75	0.0	26.75
LA	Mandeville		FR	25.0	0.0	1.75	0.0	26.75
LA	Monroe		FR	25.0	0.0	1.75	0.0	26.75
LA	Morgan City		FR	25.0	0.0	1.75	0.0	26.75
LA	New Iberia		FR	25.0	0.0	1.75	0.0	26.75
LA	New Orleans		FR	25.0	0.0	1.75	0.0	26.75
LA	Norco		FR	25.0	0.0	1.75	0.0	26.75
LA	Opelousas		FR	25.0	0.0	1.75	0.0	26.75
LA	Patterson		FR	25.0	0.0	1.75	0.0	26.75
LA	Plaquemine		FR	25.0	0.0	1.75	0.0	26.75

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Ruston		FR	25.0	0.0	1.75	0.0	26.75
LA	Shreveport		FR	25.0	0.0	1.75	0.0	26.75
LA	Slidell		FR	25.0	0.0	1.75	0.0	26.75
LA	Sulphur		FR	25.0	0.0	1.75	0.0	26.75
LA	Thibodaux		FR	25.0	0.0	1.75	0.0	26.75
LA	Venice		FR	25.0	0.0	1.75	0.0	26.75
LA	Abbeville		FR	21.28	0.0	1.75	0.0	23.03
LA	Albany		FR	21.28	0.0	1.75	0.0	23.03
LA	Amite		FR	21.28	0.0	1.75	0.0	23.03
LA	Baldwin		FR	21.28	0.0	1.75	0.0	23.03
LA	Bastrop		FR	21.28	0.0	1.75	0.0	23.03
LA	Benton		FR	21.28	0.0	1.75	0.0	23.03
LA	Blanchard		FR	21.28	0.0	1.75	0.0	23.03
LA	Bogalusa		FR	21.28	0.0	1.75	0.0	23.03
LA	Bunkie		FR	21.28	0.0	1.75	0.0	23.03
LA	Carencro		FR	21.28	0.0	1.75	0.0	23.03
LA	Castor		FR	21.28	0.0	1.75	0.0	23.03
LA	Centerville		FR	21.28	0.0	1.75	0.0	23.03
LA	Chackbay		FR	21.28	0.0	1.75	0.0	23.03
LA	Convent		FR	21.28	0.0	1.75	0.0	23.03
LA	Covington		FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Crowley		FR	21.28	0.0	1.75	0.0	23.03
LA	Denham Springs		FR	21.28	0.0	1.75	0.0	23.03
LA	DeRidder		FR	21.28	0.0	1.75	0.0	23.03
LA	Donaldsonville		FR	21.28	0.0	1.75	0.0	23.03
LA	Doyline		FR	21.28	0.0	1.75	0.0	23.03
LA	Dulac		FR	21.28	0.0	1.75	0.0	23.03
LA	Duson		FR	21.28	0.0	1.75	0.0	23.03
LA	Edgard		FR	21.28	0.0	1.75	0.0	23.03
LA	Erath		FR	21.28	0.0	1.75	0.0	23.03
LA	Eunice		FR	21.28	0.0	1.75	0.0	23.03
LA	Ferriday		FR	21.28	0.0	1.75	0.0	23.03
LA	Folsom		FR	21.28	0.0	1.75	0.0	23.03
LA	Gibson		FR	21.28	0.0	1.75	0.0	23.03
LA	Grambling		FR	21.28	0.0	1.75	0.0	23.03
LA	Greenwood		FR	21.28	0.0	1.75	0.0	23.03
LA	Haughton		FR	21.28	0.0	1.75	0.0	23.03
LA	Independence		FR	21.28	0.0	1.75	0.0	23.03
LA	Jackson		FR	21.28	0.0	1.75	0.0	23.03
LA	Jeanerette		FR	21.28	0.0	1.75	0.0	23.03
LA	Jennings		FR	21.28	0.0	1.75	0.0	23.03
LA	Jesuit Bend		FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2017

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Keithville		FR	21.28	0.0	1.75	0.0	23.03
LA	Krotz Springs		FR	21.28	0.0	1.75	0.0	23.03
LA	Labadieville		FR	21.28	0.0	1.75	0.0	23.03
LA	Lacombe		FR	21.28	0.0	1.75	0.0	23.03
LA	Lafitte		FR	21.28	0.0	1.75	0.0	23.03
LA	Lake Arthur		FR	21.28	0.0	1.75	0.0	23.03
LA	Lake Providence		FR	21.28	0.0	1.75	0.0	23.03
LA	LeCompte		FR	21.28	0.0	1.75	0.0	23.03
LA	Leesville		FR	21.28	0.0	1.75	0.0	23.03
LA	Livingston		FR	21.28	0.0	1.75	0.0	23.03
LA	Lockport		FR	21.28	0.0	1.75	0.0	23.03
LA	Loreauville		FR	21.28	0.0	1.75	0.0	23.03
LA	Madisonville		FR	21.28	0.0	1.75	0.0	23.03
LA	Mansfield		FR	21.28	0.0	1.75	0.0	23.03
LA	Many		FR	21.28	0.0	1.75	0.0	23.03
LA	Marksville		FR	21.28	0.0	1.75	0.0	23.03
LA	Minden		FR	21.28	0.0	1.75	0.0	23.03
LA	Montegut		FR	21.28	0.0	1.75	0.0	23.03
LA	Morganza		FR	21.28	0.0	1.75	0.0	23.03
LA	Napoleonville		FR	21.28	0.0	1.75	0.0	23.03
LA	Natchitoches		FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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_				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
LA	New Roads		FR	21.28	0.0	1.75	0.0	23.03
LA	Oakdale		FR	21.28	0.0	1.75	0.0	23.03
LA	Oil City		FR	21.28	0.0	1.75	0.0	23.03
LA	Paradis		FR	21.28	0.0	1.75	0.0	23.03
LA	Pearl River		FR	21.28	0.0	1.75	0.0	23.03
LA	Ponchatoula		FR	21.28	0.0	1.75	0.0	23.03
LA	Raceland		FR	21.28	0.0	1.75	0.0	23.03
LA	Rayne		FR	21.28	0.0	1.75	0.0	23.03
LA	Rayville		FR	21.28	0.0	1.75	0.0	23.03
LA	Springfield		FR	21.28	0.0	1.75	0.0	23.03
LA	St. Francisvl.		FR	21.28	0.0	1.75	0.0	23.03
LA	St. Gabriel		FR	21.28	0.0	1.75	0.0	23.03
LA	St. Martinville		FR	21.28	0.0	1.75	0.0	23.03
LA	Sterlington		FR	21.28	0.0	1.75	0.0	23.03
LA	Tallulah		FR	21.28	0.0	1.75	0.0	23.03
LA	Vacherie		FR	21.28	0.0	1.75	0.0	23.03
LA	Vidalia		FR	21.28	0.0	1.75	0.0	23.03
LA	Vinton		FR	21.28	0.0	1.75	0.0	23.03
LA	White Castle		FR	21.28	0.0	1.75	0.0	23.03
LA	Winnsboro		FR	21.28	0.0	1.75	0.0	23.03
LA	Youngsville		FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Zachary		FR	21.28	0.0	1.75	0.0	23.03
LA	Angie		FR	21.28	0.0	1.75	0.0	23.03
LA	Arcadia		FR	21.28	0.0	1.75	0.0	23.03
LA	Bernice		FR	21.28	0.0	1.75	0.0	23.03
LA	Boyce		FR	21.28	0.0	1.75	0.0	23.03
LA	Bush		FR	21.28	0.0	1.75	0.0	23.03
LA	Calhoun		FR	21.28	0.0	1.75	0.0	23.03
LA	Clinton		FR	21.28	0.0	1.75	0.0	23.03
LA	Colfax		FR	21.28	0.0	1.75	0.0	23.03
LA	Columbia		FR	21.28	0.0	1.75	0.0	23.03
LA	Converse		FR	21.28	0.0	1.75	0.0	23.03
LA	Coushatta		FR	21.28	0.0	1.75	0.0	23.03
LA	Crowville		FR	21.28	0.0	1.75	0.0	23.03
LA	Delhi		FR	21.28	0.0	1.75	0.0	23.03
LA	Dry Prong		FR	21.28	0.0	1.75	0.0	23.03
LA	Dubach		FR	21.28	0.0	1.75	0.0	23.03
LA	Epps		FR	21.28	0.0	1.75	0.0	23.03
LA	Farmerville		FR	21.28	0.0	1.75	0.0	23.03
LA	Florien		FR	21.28	0.0	1.75	0.0	23.03
LA	Fort Necessity		FR	21.28	0.0	1.75	0.0	23.03
LA	Franklinton	_	FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
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<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Georgetown		FR	21.28	0.0	1.75	0.0	23.03
LA	Gibsland		FR	21.28	0.0	1.75	0.0	23.03
LA	Grand Cane		FR	21.28	0.0	1.75	0.0	23.03
LA	Gueydan		FR	21.28	0.0	1.75	0.0	23.03
LA	Harrisonburg		FR	21.28	0.0	1.75	0.0	23.03
LA	Haynesville		FR	21.28	0.0	1.75	0.0	23.03
LA	Homer		FR	21.28	0.0	1.75	0.0	23.03
LA	Hornbeck		FR	21.28	0.0	1.75	0.0	23.03
LA	Jonesboro		FR	21.28	0.0	1.75	0.0	23.03
LA	Jonesville		FR	21.28	0.0	1.75	0.0	23.03
LA	Keatchie		FR	21.28	0.0	1.75	0.0	23.03
LA	Kentwood		FR	21.28	0.0	1.75	0.0	23.03
LA	Lawtell		FR	21.28	0.0	1.75	0.0	23.03
LA	Leonville		FR	21.28	0.0	1.75	0.0	23.03
LA	Lisbon		FR	21.28	0.0	1.75	0.0	23.03
LA	Logansport		FR	21.28	0.0	1.75	0.0	23.03
LA	Melville		FR	21.28	0.0	1.75	0.0	23.03
LA	Mer Rouge		FR	21.28	0.0	1.75	0.0	23.03
LA	Merryville		FR	21.28	0.0	1.75	0.0	23.03
LA	Monterey		FR	21.28	0.0	1.75	0.0	23.03
LA	Montgomery		FR	21.28	0.0	1.75	0.0	23.03

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
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<701> Residential Local Service Charge Effective Date

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<702> Single State-wide Residential Local Service Charge

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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Mount Hermon		FR	21.28	0.0	1.75	0.0	23.03
LA	Newellton		FR	21.28	0.0	1.75	0.0	23.03
LA	Oak Grove		FR	21.28	0.0	1.75	0.0	23.03
LA	Pine		FR	21.28	0.0	1.75	0.0	23.03
LA	Pollock		FR	21.28	0.0	1.75	0.0	23.03
LA	Port Barre		FR	21.28	0.0	1.75	0.0	23.03
LA	Robeline		FR	21.28	0.0	1.75	0.0	23.03
LA	Rougon		FR	21.28	0.0	1.75	0.0	23.03
LA	Saline		FR	21.28	0.0	1.75	0.0	23.03
LA	Sicily Island		FR	21.28	0.0	1.75	0.0	23.03
LA	St. Joseph		FR	21.28	0.0	1.75	0.0	23.03
LA	St. Landry		FR	21.28	0.0	1.75	0.0	23.03
LA	Sweet Lake		FR	21.28	0.0	1.75	0.0	23.03
LA	Tunica		FR	21.28	0.0	1.75	0.0	23.03
LA	Washington		FR	21.28	0.0	1.75	0.0	23.03
LA	Water Proof		FR	21.28	0.0	1.75	0.0	23.03
LA	Weeks Island		FR	21.28	0.0	1.75	0.0	23.03
LA	Wilson		FR	21.28	0.0	1.75	0.0	23.03
LA	Winnfield		FR	21.28	0.0	1.75	0.0	23.03
LA	Zwolle		FR	21.28	0.0	1.75	0.0	23.03
LA	Alexandria		MS	17.24	0.0	1.75	0.0	18.99

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
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				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Baton Rouge		MS	17.24	0.0	1.75	0.0	18.99
LA	Broussard		MS	17.24	0.0	1.75	0.0	18.99
LA	Franklin		MS	17.24	0.0	1.75	0.0	18.99
LA	Hammond		MS	17.24	0.0	1.75	0.0	18.99
LA	Houma		MS	17.24	0.0	1.75	0.0	18.99
LA	Kenner		MS	17.24	0.0	1.75	0.0	18.99
LA	Lafayette		MS	17.24	0.0	1.75	0.0	18.99
LA	Lake Charles		MS	17.24	0.0	1.75	0.0	18.99
LA	LaPlace		MS	17.24	0.0	1.75	0.0	18.99
LA	Luling		MS	17.24	0.0	1.75	0.0	18.99
LA	Lutcher		MS	17.24	0.0	1.75	0.0	18.99
LA	Mandeville		MS	17.24	0.0	1.75	0.0	18.99
LA	Monroe		MS	17.24	0.0	1.75	0.0	18.99
LA	Morgan City		MS	17.24	0.0	1.75	0.0	18.99
LA	New Iberia		MS	17.24	0.0	1.75	0.0	18.99
LA	New Orleans		MS	17.24	0.0	1.75	0.0	18.99
LA	Norco		MS	17.24	0.0	1.75	0.0	18.99
LA	Opelousas		MS	17.24	0.0	1.75	0.0	18.99
LA	Patterson		MS	17.24	0.0	1.75	0.0	18.99
LA	Plaquemine		MS	17.24	0.0	1.75	0.0	18.99
LA	Ruston		MS	17.24	0.0	1.75	0.0	18.99

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2017

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<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Shreveport		MS	17.24	0.0	1.75	0.0	18.99
LA	Slidell		MS	17.24	0.0	1.75	0.0	18.99
LA	Sulphur		MS	17.24	0.0	1.75	0.0	18.99
LA	Thibodaux		MS	17.24	0.0	1.75	0.0	18.99
LA	Venice		MS	17.24	0.0	1.75	0.0	18.99
LA	Abbeville		MS	20.29	0.0	1.75	0.0	22.04
LA	Albany		MS	20.29	0.0	1.75	0.0	22.04
LA	Amite		MS	20.29	0.0	1.75	0.0	22.04
LA	Baldwin		MS	20.29	0.0	1.75	0.0	22.04
LA	Bastrop		MS	20.29	0.0	1.75	0.0	22.04
LA	Benton		MS	20.29	0.0	1.75	0.0	22.04
LA	Blanchard		MS	20.29	0.0	1.75	0.0	22.04
LA	Bogalusa		MS	20.29	0.0	1.75	0.0	22.04
LA	Bunkie		MS	20.29	0.0	1.75	0.0	22.04
LA	Carencro		MS	20.29	0.0	1.75	0.0	22.04
LA	Castor		MS	20.29	0.0	1.75	0.0	22.04
LA	Centerville		MS	20.29	0.0	1.75	0.0	22.04
LA	Chackbay		MS	20.29	0.0	1.75	0.0	22.04
LA	Convent		MS	20.29	0.0	1.75	0.0	22.04
LA	Covington		MS	20.29	0.0	1.75	0.0	22.04
LA	Crowley		MS	20.29	0.0	1.75	0.0	22.04

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Denham Springs		MS	20.29	0.0	1.75	0.0	22.04
LA	DeRidder		MS	20.29	0.0	1.75	0.0	22.04
LA	Donaldsonville		MS	20.29	0.0	1.75	0.0	22.04
LA	Doyline		MS	20.29	0.0	1.75	0.0	22.04
LA	Dulac		MS	20.29	0.0	1.75	0.0	22.04
LA	Duson		MS	20.29	0.0	1.75	0.0	22.04
LA	Edgard		MS	20.29	0.0	1.75	0.0	22.04
LA	Erath		MS	20.29	0.0	1.75	0.0	22.04
LA	Eunice		MS	20.29	0.0	1.75	0.0	22.04
LA	Ferriday		MS	20.29	0.0	1.75	0.0	22.04
LA	Folsom		MS	20.29	0.0	1.75	0.0	22.04
LA	Gibson		MS	20.29	0.0	1.75	0.0	22.04
LA	Grambling		MS	20.29	0.0	1.75	0.0	22.04
LA	Greenwood		MS	20.29	0.0	1.75	0.0	22.04
LA	Haughton		MS	20.29	0.0	1.75	0.0	22.04
LA	Independence		MS	20.29	0.0	1.75	0.0	22.04
LA	Jackson		MS	20.29	0.0	1.75	0.0	22.04
LA	Jeanerette		MS	20.29	0.0	1.75	0.0	22.04
LA	Jennings		MS	20.29	0.0	1.75	0.0	22.04
LA	Jesuit Bend		MS	20.29	0.0	1.75	0.0	22.04
LA	Keithville		MS	20.29	0.0	1.75	0.0	22.04

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Krotz Springs		MS	20.29	0.0	1.75	0.0	22.04
LA	Labadieville		MS	20.29	0.0	1.75	0.0	22.04
LA	Lacombe		MS	20.29	0.0	1.75	0.0	22.04
LA	Lafitte		MS	20.29	0.0	1.75	0.0	22.04
LA	Lake Arthur		MS	20.29	0.0	1.75	0.0	22.04
LA	Lake Providence		MS	20.29	0.0	1.75	0.0	22.04
LA	LeCompte		MS	20.29	0.0	1.75	0.0	22.04
LA	Leesville		MS	20.29	0.0	1.75	0.0	22.04
LA	Livingston		MS	20.29	0.0	1.75	0.0	22.04
LA	Lockport		MS	20.29	0.0	1.75	0.0	22.04
LA	Loreauville		MS	20.29	0.0	1.75	0.0	22.04
LA	Madisonville		MS	20.29	0.0	1.75	0.0	22.04
LA	Mansfield		MS	20.29	0.0	1.75	0.0	22.04
LA	Many		MS	20.29	0.0	1.75	0.0	22.04
LA	Marksville		MS	20.29	0.0	1.75	0.0	22.04
LA	Minden		MS	20.29	0.0	1.75	0.0	22.04
LA	Montegut		MS	20.29	0.0	1.75	0.0	22.04
LA	Morganza		MS	20.29	0.0	1.75	0.0	22.04
LA	Napoleonville		MS	20.29	0.0	1.75	0.0	22.04
LA	Natchitoches		MS	20.29	0.0	1.75	0.0	22.04
LA	New Roads		MS	20.29	0.0	1.75	0.0	22.04

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Oakdale		MS	20.29	0.0	1.75	0.0	22.04
LA	Oil City		MS	20.29	0.0	1.75	0.0	22.04
LA	Paradis		MS	20.29	0.0	1.75	0.0	22.04
LA	Pearl River		MS	20.29	0.0	1.75	0.0	22.04
LA	Ponchatoula		MS	20.29	0.0	1.75	0.0	22.04
LA	Raceland		MS	20.29	0.0	1.75	0.0	22.04
LA	Rayne		MS	20.29	0.0	1.75	0.0	22.04
LA	Rayville		MS	20.29	0.0	1.75	0.0	22.04
LA	Springfield		MS	20.29	0.0	1.75	0.0	22.04
LA	St. Francisvl.		MS	20.29	0.0	1.75	0.0	22.04
LA	St. Gabriel		MS	20.29	0.0	1.75	0.0	22.04
LA	St. Martinville		MS	20.29	0.0	1.75	0.0	22.04
LA	Sterlington		MS	20.29	0.0	1.75	0.0	22.04
LA	Tallulah		MS	20.29	0.0	1.75	0.0	22.04
LA	Vacherie		MS	20.29	0.0	1.75	0.0	22.04
LA	Vidalia		MS	20.29	0.0	1.75	0.0	22.04
LA	Vinton		MS	20.29	0.0	1.75	0.0	22.04
LA	White Castle		MS	20.29	0.0	1.75	0.0	22.04
LA	Winnsboro		MS	20.29	0.0	1.75	0.0	22.04
LA	Youngsville		MS	20.29	0.0	1.75	0.0	22.04
LA	Zachary		MS	20.29	0.0	1.75	0.0	22.04

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date <702> Single State-wide Residential Local Service Charge 1/1/2017

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Angie		MS	17.24	0.0	1.75	0.0	18.99
LA	Arcadia		MS	17.24	0.0	1.75	0.0	18.99
LA	Bernice		MS	17.24	0.0	1.75	0.0	18.99
LA	Boyce		MS	17.24	0.0	1.75	0.0	18.99
LA	Bush		MS	17.24	0.0	1.75	0.0	18.99
LA	Calhoun		MS	17.24	0.0	1.75	0.0	18.99
LA	Clinton		MS	17.24	0.0	1.75	0.0	18.99
LA	Colfax		MS	17.24	0.0	1.75	0.0	18.99
LA	Columbia		MS	17.24	0.0	1.75	0.0	18.99
LA	Converse		MS	17.24	0.0	1.75	0.0	18.99
LA	Coushatta		MS	17.24	0.0	1.75	0.0	18.99
LA	Crowville		MS	17.24	0.0	1.75	0.0	18.99
LA	Delhi		MS	17.24	0.0	1.75	0.0	18.99
LA	Dry Prong		MS	17.24	0.0	1.75	0.0	18.99
LA	Dubach		MS	17.24	0.0	1.75	0.0	18.99
LA	Epps		MS	17.24	0.0	1.75	0.0	18.99
LA	Farmerville		MS	17.24	0.0	1.75	0.0	18.99
LA	Florien		MS	17.24	0.0	1.75	0.0	18.99
LA	Fort Necessity		MS	17.24	0.0	1.75	0.0	18.99
LA	Franklinton		MS	17.24	0.0	1.75	0.0	18.99
LA	Georgetown		MS	17.24	0.0	1.75	0.0	18.99

(700) Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge	State Universal Service Fee	Service Charge	Total per line Rates and Fees
LA	Gibsland		MS	17.24	0.0	1.75	0.0	18.99
LA	Grand Cane		MS	17.24	0.0	1.75	0.0	18.99
LA	Gueydan		MS	17.24	0.0	1.75	0.0	18.99
LA	Harrisonburg		MS	17.24	0.0	1.75	0.0	18.99
LA	Haynesville		MS	17.24	0.0	1.75	0.0	18.99
LA	Homer		MS	17.24	0.0	1.75	0.0	18.99
LA	Hornbeck		MS	17.24	0.0	1.75	0.0	18.99
LA	Jonesboro		MS	17.24	0.0	1.75	0.0	18.99
LA	Jonesville		MS	17.24	0.0	1.75	0.0	18.99
LA	Keatchie		MS	17.24	0.0	1.75	0.0	18.99
LA	Kentwood		MS	17.24	0.0	1.75	0.0	18.99
LA	Lawtell		MS	17.24	0.0	1.75	0.0	18.99
LA	Leonville		MS	17.24	0.0	1.75	0.0	18.99
LA	Lisbon		MS	17.24	0.0	1.75	0.0	18.99
LA	Logansport		MS	17.24	0.0	1.75	0.0	18.99
LA	Melville		MS	17.24	0.0	1.75	0.0	18.99
LA	Mer Rouge		MS	17.24	0.0	1.75	0.0	18.99
LA	Merryville		MS	17.24	0.0	1.75	0.0	18.99
LA	Monterey		MS	17.24	0.0	1.75	0.0	18.99
LA	Montgomery		MS	17.24	0.0	1.75	0.0	18.99
LA	Mount Hermon		MS	17.24	0.0	1.75	0.0	18.99

(700) Price Offerings including Voice Rate Data Data Collection Form

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<701> Residential Local Service Charge Effective Date

1/1/2017

<702> Single State-wide Residential Local Service Charge

<703>

<a1></a1>	<a2></a2>	<a3></a3>	<b1></b1>	<b2></b2>	<b3></b3>	<b4></b4>	<b5></b5>	<c></c>
				Residential Local			Mandatory Extended Area	
State	Exchange (ILEC)	SAC (CETC)	Rate Type	Service Rate	State Subscriber Line Charge		Service Charge	Total per line Rates and Fees
LA	Newellton		MS	17.24	0.0	1.75	0.0	18.99
LA	Oak Grove		MS	17.24	0.0	1.75	0.0	18.99
LA	Pine		MS	17.24	0.0	1.75	0.0	18.99
LA	Pollock		MS	17.24	0.0	1.75	0.0	18.99
LA	Port Barre		MS	17.24	0.0	1.75	0.0	18.99
LA	Robeline		MS	17.24	0.0	1.75	0.0	18.99
LA	Rougon		MS	17.24	0.0	1.75	0.0	18.99
LA	Saline		MS	17.24	0.0	1.75	0.0	18.99
LA	Sicily Island		MS	17.24	0.0	1.75	0.0	18.99
LA	St. Joseph		MS	17.24	0.0	1.75	0.0	18.99
LA	St. Landry		MS	17.24	0.0	1.75	0.0	18.99
LA	Sweet Lake		MS	17.24	0.0	1.75	0.0	18.99
LA	Tunica		MS	17.24	0.0	1.75	0.0	18.99
LA	Washington		MS	17.24	0.0	1.75	0.0	18.99
LA	Water Proof		MS	17.24	0.0	1.75	0.0	18.99
LA	Weeks Island		MS	17.24	0.0	1.75	0.0	18.99
LA	Wilson		MS	17.24	0.0	1.75	0.0	18.99
LA	Winnfield		MS	17.24	0.0	1.75	0.0	18.99
LA	Zwolle		MS	17.24	0.0	1.75	0.0	18.99

(710)	Broadband	Price	Offering
Data	Collection F	orm	

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

<010>	Study Area Code	275183
<015>	Study Area Name	SO CENTRAL BELL-LA
<020>	Program Year	2018
<030>	Contact Name - Person USAC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	mh3376@att.com

<711>	<a1></a1>	<a2></a2>	<b1></b1>	<b2></b2>	<c> <d1></d1></c>	<d2></d2>	<d3></d3>		<d4></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service -Upload Speed (Mbps)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	LA	ALL	70.0	0.0	70.0	24.1	3.0	1000.0	Overage Charge
	LA	ALL	80.0	0.0	80.0	45.1	6.0	1000.0	Overage Charge
	LA	ALL	99.0	0.0	99.0	80.0	80.0	1000.0	Overage Charge
	LA	ALL	119.0	0.0	119.0	500.0	500.0	999999.0	Other, unlimited

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		275183
<015>	Study Area Name		SO CENTRAL BELL-LA
<020>	Program Year		2018
<030>	Contact Name - Person US	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Number	er - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Er	nail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Louisiana	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

3>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
AT&T CORP		549004	AT&T Corp.
AT&T MOBILITY PU	ERTO RICO INC.	639005	AT&T Mobility
AT&T MOBILITY LL	С	259908	AT&T Mobility
AT&T MOBILITY LL	C	399015	AT&T Mobility
AT&T MOBILITY LL	C	529910	AT&T Mobility
AT&T MOBILITY LL	С	539010	AT&T Mobility
BELLSOUTH TELECO	MMUNICATIONS, LLC	215191	AT&T Florida
BELLSOUTH TELECO	MMUNICATIONS, LLC	225192	AT&T Georgia
BELLSOUTH TELECO	MMUNICATIONS, LLC	235193	AT&T North Carolina
BELLSOUTH TELECO	MMUNICATIONS, LLC	245194	AT&T South Carolina
BELLSOUTH TELECO	MMUNICATIONS, LLC	255181	AT&T Alabama
BELLSOUTH TELECO	MMUNICATIONS, LLC	265182	AT&T Kentucky
BELLSOUTH TELECO	MMUNICATIONS, LLC	275183	AT&T Louisiana
BELLSOUTH TELECO	MMUNICATIONS, LLC	285184	AT&T Mississippi
BELLSOUTH TELECO	MMUNICATIONS, LLC	295185	AT&T Tennessee
ILLINOIS BELL TE	LEPHONE COMPANY	345070	AT&T Illinois
INDIANA BELL TEL	EPHONE COMPANY, INC.	325080	AT&T Indiana
MICHIGAN BELL TE	LEPHONE COMPANY	315090	AT&T Michigan
NEVADA BELL TELE	PHONE COMPANY	555173	AT&T Nevada
NEW CINGULAR WIR	ELESS PCS, LLC	209012	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	269905	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	279010	AT&T Mobility
NEW CINGULAR WIR	ELESS PCS, LLC	289912	AT&T Mobility

(800) Operating Companies	FCC Form 481
Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
	July 2013

<010>	Study Area Code		275183
<015>	Study Area Name		SO CENTRAL BELL-LA
<020>	Program Year		2018
<030>	Contact Name - Person USA	AC should contact regarding this data	Mary Henze
<035>	Contact Telephone Numbe	er - Number of person identified in data line <030>	2024572028 ext.
<039>	Contact Email Address - Em	nail Address of person identified in data line <030>	mh3376@att.com
<810>	Reporting Carrier	AT&T Louisiana	
<811>	Holding Company	AT&T Inc.	
<812>	Operating Company	BellSouth Telecommunications, LLC	

<813>	<a1></a1>	<a2></a2>	<a3></a3>
	Affiliates	SAC	Doing Business As Company or Brand Designation
_	NEW CINGULAR WIRELESS PCS, LLC	319026	AT&T Mobility
_	NEW CINGULAR WIRELESS PCS, LLC	389015	AT&T Mobility
_	NEW CINGULAR WIRELESS PCS, LLC	409004	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	449022	AT&T Mobility
	NEW CINGULAR WIRELESS PCS, LLC	479006	AT&T Mobility
_	NEW CINGULAR WIRELESS PCS, LLC	619004	AT&T Mobility
_	PACIFIC BELL TELEPHONE COMPANY	545170	AT&T California
	SOUTHWESTERN BELL TELEPHONE COMPANY	405211	AT&T Arkansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	415214	AT&T Kansas
	SOUTHWESTERN BELL TELEPHONE COMPANY	425213	AT&T Missouri
_	SOUTHWESTERN BELL TELEPHONE COMPANY	435215	AT&T Oklahoma
_	SOUTHWESTERN BELL TELEPHONE COMPANY	445216	AT&T Texas
	THE OHIO BELL TELEPHONE COMPANY	305150	AT&T Ohio
_	WISCONSIN BELL, INC.	335220	AT&T Wisconsin
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<u>Line 510 – Description of Compliance with Service Quality and Consumer Protection</u>

AT&T has established methods and procedures that are designed to facilitate compliance with applicable service quality standards and consumer protection rules. In the event that a service quality or consumer protection issue arises, AT&T works with appropriate government entities and/or customers to resolve the issue consistent with AT&T's obligations.

AT&T has implemented Customer Proprietary Network Information and Truth-in-Billing procedures in accordance with the Commission's requirements. AT&T also makes available the rates, terms and conditions of its service offerings through service guides, guidebooks and, where applicable, tariffs, which consumers can access through AT&T's website (*available at* http://www.att.com/gen/public-affairs?pid=11970). Among other things, these documents clearly explain the terms of service, including dispute resolution procedures and billing and payment requirements. Consumers are able to contact AT&T with questions or concerns through a toll-free number or online. Also, AT&T advertises its services using media of general distribution and these advertisements are clear and contain appropriate disclosures. Lastly, AT&T has a company-wide privacy policy that describes how AT&T collects, uses and protects its customer's information (*available at* http://about.att.com/sites/privacy policy).

Line 610 – Descriptive Document for Functionality in Emergency Situations

Section 54.313(a) (6) of the Commission's rules requires an Eligible Telecommunication Carrier (ETC) to certify an ability to function in emergency situations as set forth in Section 54.202(a)(2) of the Commission's rules. The standards set forth in Section 54.202(a)(2) include having a reasonable amount of back-up power to ensure functionality without an external power source, having an ability to reroute traffic around damaged facilities, and having a capability to manage traffic spikes resulting from emergency situations.

All AT&T ILEC central offices are equipped with battery backup equipment. Offices with dedicated standby generators are equipped with sufficient battery capacity to run for approximately four hours without power; offices with access to portable generators have sufficient battery capacity to operate for approximately eight hours without power. The fuel tanks supporting the standby generators are typically sized to supply enough fuel, at three-quarters full fuel capacity, for approximately one to three (or more) days runtime (the continuous operation of the engine alternator set at 100% [full] load).

Each major element of the AT&T network (IP, TDM voice, cellular, etc.) is under the oversight of a Technology Reliability Center (TRC) that manages and controls the network's operation. Technology Reliability Centers are located throughout the United States and are responsible for:

- Proactive 7x24 surveillance of network elements (fault management)
- Progress and event notification to Customer Care Centers
- Asset management (including spare equipment availability)
- Logical configuration management
- Network upgrades and change management
- Direction of the maintenance activities of business partners (including the network field operations force and capacity management).

The AT&T Global Technology Operations Center (GTOC) provides the command and control functions for the TRC organization and serves as the central point of contact for all network and application related traffic and incident management across all of AT&T. The GTOC proactively manages the data and voice traffic flowing across AT&T's domestic and global networks twenty-four hours a day, seven days a week. This proactive network management ensures maximum traffic flow by preventing, minimizing, and/or controlling disruptions to network elements and applications, and impacts to customers. It also performs storm impact reporting to ensure service impacts due to storms are mitigated as rapidly as possible and is prepared to respond to security intrusion related events and finally administers Change Restrictions to reduce risk of change caused disruptions proactively for special events and reactively for emergency conditions.

The GTOC's 3P (Preventive, Predictive, Pro-Active) process collects, identifies, and evaluates the consolidated network view of any high-risk network vulnerabilities to determine if there is a need to develop a mitigation response plan for the network.

- This process is used for National Special Security Events (NSSEs), political conventions, the Olympics, high profile sporting events, and hurricane/storm preparations.
- The mitigation plan is developed to minimize network service affecting incidents with the activation of a managed restoration plan.

• In addition to ensuring a response plan for any adverse events, the team also reviews and addresses issues such as capacity, infrastructure, and physical reliability.

AT&T emergency response teams have extensive experience in planning for and responding to a wide variety of situations, including hurricanes, floods, power outages, earthquakes and man-made disasters. We have a variety of specialist "First Strike" teams with responders that work to restore the AT&T network as quickly and safely as possible. Our Network Disaster Recovery (NDR) program allows a rapid and predictable response to the loss of an entire network office. The program includes specially trained managers, engineers and technicians from across the company, as well as a fleet of more than 320 technology recovery trailers and support vehicles that house the same equipment and components as our data-routing or voice-switching centers. The NDR process and capability has been tested in field exercises several times a year since 1992.

The AT&T Technology Operations Business Continuity Team manages business continuity risks across AT&T's Network and IT technologies and organizations. The scope includes the development and maintenance of business continuity plans and emergency procedures consistent with industry best practices. Our plans are designed to get processes, applications and personnel back to a Business-As-Usual (BAU) state as quickly and safely as possible. The planning process includes incorporating improvement opportunities from previous events into future response activities.

AT&T's Technology Operations Emergency Management Center manages processes, procedures, resources, and teams in response to disasters. This includes up-front prevention and mitigation efforts, as well as executing comprehensive emergency response and recovery plans in the event of a disaster or crisis:

- Business Continuity development, maintenance, and emergency procedures consistent with industry best practices.
- Disaster Recovery planning, testing and actual recovery of critical network infrastructure and critical IT infrastructure and applications.

In 2015, AT&T became the first telecom sector company to become certified under the new international Business Continuity Management standard (ISO 22301) for the Voluntary Private Sector Preparedness Program (PS-PrepTM). AT&T received its original certification for PS-Prep in 2012. The new ISO standard is the logical successor to the previous standard and became the accepted Business Continuity Management standard worldwide. PS-PrepTM is a partnership between the Department of Homeland Security and the private sector enabling private businesses to demonstrate their capabilities for planning for, responding to, and recovering from disasters and other emergencies.

Based on the foregoing, the reporting carrier certifies it is able to function in emergency situations as set forth in Section 54.202(a)(2).

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Voice Services Rate Comparability Compliance

AT&T's fixed voice service rates for each exchange included in this Form 481 filing, as displayed on Line 703c of the attached Line 700 form, are below the FCC's 2017 \$49.51 reasonable comparability benchmark for basic residential voice service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

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Broadband Service Rate Comparability Compliance

AT&T has at least one broadband service offering, as displayed on the attached Line 1000 form, that is priced at or below the FCC's 2017 reasonable comparability benchmark for broadband service. See, for example, AT&T's 24.1 Mbps download speed, 3 Mbps upload speed, with 1000 GB monthly usage allowance that is priced at \$70, which is below the FCC's reasonable comparability benchmark of \$89.90 for that service. See Wireline Competition Bureau Announces Results of 2017 Urban Rate Survey for Fixed Voice and Broadband Services, WC Docket No. 10-90, DA 17-167 (rel. February 14, 2017).

Please complete the statement below:

The total amount of capital funding expended in the previous year in meeting Connect America Phase I deployment obligations is:

\$0.00

Please use this tab to report Geocoded Information. Circle Invalidate Data								
Census block information (Federal Information Processing Standard (FIPS) code)	NECA assigned operating company code (OCN)	Study Area Code (SAC)	Common Language Location Identifier (CLLI) code	Latitude (to six decimal places)	Longitude (to six decimal places)			
	OCN Code Enter 4 character							
	OCN code.							

Template for Reporting Community Ancho

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